

Request for Proposal (RFP)

For: RFP - MX94EES112025 - English Language Fluency Initiative MEL partner

Date: 18 November 2025

1 Overview of the British Council

We support peace and prosperity by building connections, understanding and trust between people in the UK and countries worldwide.

We uniquely combine the UK's deep expertise in arts and culture, education and the English language, our global presence and relationships in over 100 countries, our unparalleled access to young people, creatives and educators, and our own creative sparkle.

We work directly with individuals to help them gain the skills, confidence and connections to transform their lives and shape a better world in partnership with the UK. We support them to build networks and explore creative ideas, to learn English, to get a high-quality education and to gain internationally recognised qualifications.

We work with governments and our partners in the education, English language and cultural sectors, in the UK and globally. Working together we make a bigger difference, creating benefit for millions of people all over the world

We take a long-term approach to building trust and remain at arm's length from government. We work with people in over 200 countries and territories and are on the ground in more than 100 countries. In 2022–23 we reached 600 million people

2 Introduction and Background to the Project / Programme

2.1 This project is part of the Chief Minister Punjab's priority, with English fluency identified as a key focus area. The pilot will begin with 12 schools per district across all 40 districts of Punjab (6G, 6B), with the longer-term vision of government-led scale-up.

This initiative is designed to enhance English language confidence and spoken fluency among primary school students in Punjab through the provision of British Council's capacity building, technical assistance and policy engagement.

These core activities will enable improved student learning outcomes in language fluency and inclusive education practices in alignment with the Punjab Government's education reform agenda. It will directly support the Punjab Chief Minister's vision to improve students' English fluency across public schools.

Project outcomes

- Teachers and DSEs demonstrate appropriate knowledge, skills and confidence to build learners' English language skills and core skills.
- Assessment, curriculum and resources to support English language learning and core skills are fit for purpose and context appropriate.
- Policy makers actively support and develop inclusive, quality education practice in relation to language in education, English and core skills.

Key activity areas

- Strengthen English language spoken skills among 480 primary schools' students in 40 districts for approximately 1920 teachers by enhancing their confidence in using English across classroom and social settings and aligned with government English language priorities and benchmarks.
- Build the capacity of primary school teachers through a government-led cascade training model, with District Subject Experts (DSEs) 2 (1M 1F) in each serving as master trainers.
- Provide technical assistance in the design and development of high-quality, fit for purpose and context appropriate teacher training packs (resources) with content and materials for classes – 5.
- Meet the gender sensitivity programme criterion of 'gender sensitive' by integrating Gender and Equality Diversity and Inclusion (EDI) standards to ensure equitable learning, disabilities.
- Ensure sustainability through government ownership of the cascade training model and ongoing monitoring mechanisms.
- Facilitate policy engagement to support evidence-informed decision-making and long-term reform in English language education.

2.2 The purpose and scope of this RFP and supporting documents is to explain in further detail the requirements of the British Council and the process for submitting a proposal in response to this RFP (**"Proposal"**).

3 Proposal Conditions and Contractual Requirements

This section of the RFP sets out the British Council's contracting requirements, general policy requirements, and the general conditions relating to this procurement process (**"Procurement Process"**).

3.1 Contracting requirements

3.1.1 Contracting authority: the British Council which includes any other companies and organisations that control or are controlled by the British Council from time to time (see: <http://www.britishcouncil.org/organisation/structure/status>).

3.1.2 Delivery location for goods and/or services: The beneficiaries of the project would be from 40 districts in Punjab, the agency would have to reach out to them for responses during the entire project life.

3.1.3 Duration: Duration of the project is 24 Months with an option for extension for another 6 months based on performance.

3.1.4 Contractual terms: As set out at Annex 1 (Terms and Conditions of Contract) ("**Contract**"). By submitting a Proposal, you are agreeing to be bound by the terms of this RFP and the Contract without further negotiation or amendment. In the event that the chosen service provider is operating as a Sole Trader or through a Personal Service Company, the British Council retain the right to issue specific contractual terms and conditions, in order to take account of this status. If you plan to submit a bid as a Sole Trader or Personal Service Company please contact moiz.khalid@britishcouncil.org for a copy of the specific terms. Once the Contract is awarded, there will be no changes allowed to the Contract (except in accordance with the provisions of the Contract). Any clarification questions in relation to any aspect of this Procurement Process and the associated documentation should be submitted in accordance with the process set out in paragraph 12 (*Clarification Requests*). Only changes which relate to the correction of ambiguity or manifest error in relation to the terms of the Contract will be considered and, if necessary, the British Council may, when issuing its response to clarification questions, reissue Annex 1 to reflect such changes. Any proposed amendments received from a potential supplier as part of its Proposal shall entitle the British Council to reject that Proposal and to disqualify that potential supplier from this Procurement Process.

3.2 General Policy Requirements

3.2.1 By submitting a Proposal, you confirm that you will, and that you will ensure that any consortium members and/or subcontractors will, comply with all applicable laws, codes of practice, statutory guidance and applicable British Council policies relevant to the goods and/or services being supplied. All relevant British Council policies that suppliers are expected to comply with can be found on the British Council website (<https://www.britishcouncil.org/organisation/transparency/policies>).

3.3 General Proposal conditions (“Proposal Conditions”)

3.3.1 Application of these Proposal Conditions – In participating in this Procurement Process and/or by submitting a Proposal it will be implied that you accept and will be bound by all the provisions of this RFP and its Annexes. Accordingly, Proposals should be made on the basis of and strictly in accordance with the requirements of this RFP.

3.3.2 Third party verifications – Your Proposal is submitted on the basis that you consent to the British Council carrying out all necessary actions to verify the information that you have provided, and the analysis of your Proposal being undertaken by one or more third parties commissioned by the British Council for such purposes.

3.3.3 Information provided to potential suppliers – Information that is supplied as part of this Procurement Process is supplied in good faith. The information contained in the RFP and the supporting documents and in any related written or oral communication is believed to be correct at the time of issue. No liability (save for fraudulent misrepresentation) is accepted for its accuracy, adequacy or completeness and no warranty is given as such.

3.3.4 Potential suppliers to make their own enquires – You are responsible for analysing and reviewing all information provided to you as part of this Procurement Process and for forming your own opinions and seeking advice as you consider appropriate. The clarification process set out in paragraph 12 should be used for any queries in relation to this Procurement Process.

3.3.5 Amendments to the RFP – At any time prior to the Response Deadline, the British Council may amend the RFP and if appropriate, the Response Deadline shall, at the discretion of the British Council, be extended.

3.3.6 Compliance of Proposal – Any goods and/or services offered should be on the basis of and strictly in accordance with the RFP (including, without limitation, any specification of the British Council's requirements, these Proposal Conditions and the Contract) and all other documents and any clarifications or updates issued by the British Council as part of this Procurement Process.

3.3.7 Compliance with the terms of the Contract – The successful supplier must comply with the Contract as set out in Annex 1 without any amendment (save as described in paragraph 3.1.4).

3.3.8 Format of Proposal – Proposals must comprise the relevant documents as detailed by the British Council in Annex 2 (Supplier Proposal) completed in accordance with relevant all instructions. Any documents requested by the British Council must be completed in full. It is important that you read the RFP carefully before completing and submitting your Proposal.

3.3.9 Modifications to Proposals once submitted – You may modify your Proposal prior to the Response Deadline by giving written notice to the British Council. Any modification should be clear and

submitted as a completely new Proposal in accordance with Annex 2 (Supplier Proposal) and these Proposal Conditions.

3.3.10 Disqualification – If you breach these Proposal Conditions, if there are any errors, omissions or material adverse changes relating to any information supplied by you at any stage in this Procurement Process, if any other circumstances set out in this RFP, and/or in any supporting documents, entitling the British Council to reject a Proposal apply and/or if you or your appointed advisers attempt:

- to inappropriately influence this Procurement Process or fix or set the price for goods or services;
- to enter into an arrangement with any other party that such party shall refrain from submitting a Proposal;
- to enter into any arrangement with any other party (other than another party that forms part of your consortium bid or is your proposed sub-contractor) as to the prices submitted;
- to collude in any other way;
- to engage in direct or indirect bribery or canvassing by you or your appointed advisers in relation to this Procurement Process; or
- to obtain information from any of the employees, agents or advisors of the British Council concerning this Procurement Process (other than as set out in these Proposal Conditions) or from another potential supplier or another Proposal,

the British Council shall be entitled to reject your Proposal in full and to disqualify you from this Procurement Process. Subject to paragraph 3.3.1 below, by participating in this Procurement Process you accept that the British Council shall have no liability to a disqualified potential supplier in these circumstances.

3.3.11 Proposal costs – You are responsible for obtaining all information necessary for preparation of your Proposal and for all costs and expenses incurred in preparation of the Proposal. Subject to the “Liability” Tender Condition below, you accept by your participation in this Procurement Process, including without limitation the submission of a Proposal, that you will not be entitled to claim from the British Council any costs, expenses or liabilities that you may incur in submitting a Proposal irrespective of whether or not your Proposal is successful.

3.3.12 Rights to cancel or vary this Procurement Process – Nothing in this Procurement Process will bind the British Council to enter into any contractual or other arrangement with you or any other potential supplier. It is intended that the remainder of this Procurement Process will take place in accordance with the provisions of this RFP, but the British Council reserves the right to terminate, amend or vary (to include, without limitation, in relation to any timescales or deadlines) this Procurement Process by notice in writing. Subject to the “Liability” Tender Condition below, the British will have no liability for any losses, costs or expenses you incur as a result of such actions.

3.3.13 Consortium Members and sub-contractors – It is your responsibility to ensure that any staff, consortium members, sub-contractors and advisers abide by these Proposal Conditions and the requirements of this RFP.

3.3.14 Liability – Nothing in these Proposal Conditions is intended to exclude or limit the liability of the British Council in relation to fraud or in other circumstances where the British Council's liability may not be limited under any applicable law.

4 Confidentiality and Information Governance

4.1 All information supplied to you by the British Council, including this RFP and all other documents relating to this Procurement Process, either in writing or orally, must be treated in confidence and not disclosed to any third party (save to your professional advisers, consortium members and/or sub-contractors strictly for the purposes only of helping you to participate in this Procurement Process and/or prepare your Proposal) unless the information is already in the public domain or is required to be disclosed under any applicable laws.

4.2 You shall not disclose, copy or reproduce any of the information supplied to you as part of this Procurement Process other than for the purposes of preparing and submitting a Proposal. There must be no publicity by you regarding the Procurement Process or the future award of any contract unless the British Council has given express written consent to the relevant communication.

4.3 The British Council reserves the right to disclose all documents relating to this Procurement Process, including without limitation your Proposal, to any employee, third party agent, adviser or other third party involved in the Procurement Process in support of, and/or in collaboration with, the British Council. The British Council further reserves the right to publish the Contract once awarded and/or disclose information in connection with supplier performance under the Contract in accordance with any public sector transparency policies (as referred to below). By participating in this Procurement Process, you agree to such disclosure and/or publication by the British Council in accordance with such rights reserved by it under this paragraph.

4.4 The Freedom of Information Act 2000 ("FOIA"), EU General Data Protection Regulation (GDPR) 2015, the Environmental Information Regulations 2004 ("EIR"), and public sector transparency policies apply to the British Council (together the "**Disclosure Obligations**").

4.5 You should be aware of the British Council's obligations and responsibilities under the Disclosure Obligations to disclose information held by the British Council. Information provided by you in connection with this Procurement Process, or with any contract that may be awarded as a result of this exercise, may therefore have to be disclosed by the British Council under the Disclosure Obligations, unless the British Council decides that one of the statutory exemptions under the FOIA or the EIR applies.

5 Proposal Validity

5.1 Your Proposal must remain open for acceptance by the British Council for a period of sixty days from the Response Deadline. A Proposal not valid for this period may be rejected by the British Council.

6 Payment and Invoicing

6.1 The British Council will pay correctly addressed and undisputed invoices within 30 days in accordance with the requirements of the Contract. Suppliers to the British Council must ensure comparable payment provisions apply to the payment of their sub-contractors and the sub-contractors of their sub-contractors. General requirements for an invoice for the British Council include:

- A description of the good/services supplied is included.
- The British Council Purchase Order number is included.
- It is sent electronically via email in PDF format to Rabia.Malik@britishcouncil.org.pk

7 Specification

Scope of MEL agency

The British Council invites experienced agencies with sector-specific expertise in MEL relating to education, to provide comprehensive support in Monitoring and evaluation of the results of the ELFI project. The agency is expected to structurally assess baseline, tracking the trajectory of improvements and demonstratable change through in project sporadic observations, and assess the scale of comparative change through an endline, however sustainability in practices, and generate learning to inform future scale-up through a post project evaluation six months down the line.

A high-level directing approach has been outlined by the British Council here; however, the selected agency is expected to refine and build upon it further, propose methodology and design adjustments where appropriate. The following stages outline the scope, indicative deliverables, and expectations to guide appropriate budgeting and resource planning by the vendor.

1. Design and Inception

Finalize the evaluation design, including the overall approach including focus areas, tools, methods, sampling plan, and workflow. The British Council will provide the teachers' assessment and classroom observation toolkits, along with the provided indicator grids. The agency will adapt and customize these in line with the project scope and contextual requirements if required

Key consideration: agency to propose only the essential tools other the one mentioned above, to remain aligned with budget

Output: Inception report with finalized design, sampling rationale, data collection tools, and timeline.

2. **Baseline Study**

Conduct a baseline study (not extensive) with a quantitative emphasis, complemented by essential qualitative data. Agency can either go with a full school coverage approach or could apply a multi-cluster sampling approach ensuring representation across key categories (rural/urban, male/female). Adopt a hybrid data collection model (digital where feasible) with emphasis on tool robustness and data quality.

Key consideration: We expect the agency to carefully draw samples for baseline, i.e., it should not be extensively wider, rather moderate selected representative sample. British Council don't require a long baseline report rather a concise summary of key results and commentaries. Details below

Output: A concise baseline document (not more than 15-17 pages) presenting key findings and an analytical commentary against the indicators under project's outcome areas. The document should highlight evidence on existing gaps, needs, and contextual insights to inform implementation planning. The structure and format of the report will be finalized in consultation with the British Council.

3. **Midterm assessment of the results**

Agency is required to undertake a mid of the project thorough assessment, on state of trajectory and progress. Agency need to undertake some structured and in-depth classroom observations, teacher assessments and build a point of reference to

Output: A concise 5 - 10 pages insight summary synthesizing key findings, significant changing areas, gaps, and emerging lessons. The summary should also flag any challenges that may influence the project's longer-term sustenance.

Key consideration: One of the key purposes of this midterm assessment is to identify how the approach is working, for the teachers and students across the varying contexts. Agency is flexible on sample size allocation and approach i.e., they could adopt a longitudinal model by studying a part of the sample they reached in the baseline. We would prefer a smaller and more focused sample for in-depth analysis will work. The analysis will be pivoted to inform British Council to address the persistently remaining issues so that by endline substantive realignment could be made to ensure the model is working in the optimal efficiency.

4. Endline

An endline using the same sample of baseline. The agency does not need to produce a separate report rather findings can be integrated into the final post-project evaluation. The endline output can be a concise 5–7-pages brief highlighting key progress and standout achievements to brief British Council and the relevant team.

5. Post project (Ex-post model) Impact evaluation

Six months after project closure, the agency will conduct an impact evaluation focusing on sustainability, specifically, the continuation of teacher practices and students'-maintained fluency (KEQs could be agreed at the time). Detailed reference indicator grids are also provided. The evaluation should primarily follow a utilization-focused approach to generate actionable evidence for government uptake and potential scale-up of the initiative

Output: an impact evaluation report, and a policy brief for the government. Structure of the report and paper to be defined in agreement with British Council.

Target Beneficiaries and coverage:

Beneficiaries:

- 1920 Primary School Teachers in 480 schools across Punjab who are English Language Teachers (dedicated or general subject teachers teaching English and other languages)
- 480 Headteachers empowered with English oral communication school improvement
- SED Punjab to use a pool of 160 (5 per district) District Subject Experts (DSEs) as mentors/facilitators. Each mentors/facilitator will be strategically supporting 12 schools per district to provide support for quality implementation of the intervention to in-service primary school teachers.

Indirect Beneficiaries:

- Approximately 80,000 Primary school learners in public schools across Punjab.

Project Coverage:

- 40 Districts
- 480 schools (Final schools list to be provided by PMIU). Priority school segregations: rural/urban, male/female. For selected school sample, the representation should follow the priority segregations.

Suggested Methods

- IDIs (online where possible) with selected DSEs, head teachers in baseline/final evaluation

- FGDs with selected number of teachers in endline/final evaluation
- Surveys with teachers in baseline/ endline and final evaluation
- Classroom observations – teachers and learners

British Council will facilitate the consultants to connect with relevant stakeholders or will help share the survey with teachers (in case)

Key considerations

- The agency is expected to use the British Council classroom observation toolkit and CDP framework allowing for assessing the learners and the state of teachers' proficiency.
- Evaluators after the key round of data collection exercises, may need to participate and share key insights through an online reflective rounds-ups, with the project stakeholders. The purpose to suggest improvements to foster adaptive learning.
- The endline is expected to be very lighter touch activity and should not include large scale qualitative aspect, however, post the endline, after 6 months of the project closure, the agency is expected to undertake a longer-term final impact evaluation (could be policy responsive in addition to outcome focused) not just focusing on baseline-endline trajectory of results, rather unpacking holistically the impact, contribution and the extent of sustainability of the practices. Preferentially through looking into state of:
 - Teachers' knowledge retainability
 - Status of continuity of the classes with same approach as in project
 - Status of school's level assurance framework/practices
 - Any significant changes observed among student behaviours and practices
- The agency is expected to come up with a set of sound recommendations, essential for considering the sustainability and replicability of the project.
- The agency as part of its evaluative analysis is expected to line out the workability of the project approaches from a reflective and relevancy lens.

Deliverable	Summary of key contents	Output / Deliverable
Design and Inception	Finalize overall evaluation design, sampling plan, tools, and workflow. Adapt British Council–provided teacher assessment and classroom observation toolkits as needed.	Inception report with finalized design, sampling rationale, data

	Ensure minimal additional tools within budget.	collection tools, and timeline.
Baseline Study	Conduct a concise baseline study emphasizing quantitative data with selective qualitative inputs. Apply representative sampling (not full coverage) using hybrid (digital/manual) data collection. Focus on robust tools, quality data, and short analytical reporting.	A concise baseline document (not more than 15-17 pages) presenting key findings and an analytical commentary against the indicators under project's outcome areas.
Midterm assessment of the results	Undertake a mid-project assessment to gauge progress and identify gaps. Include structured classroom observations and teacher assessments. Use smaller or longitudinal sample for in-depth analysis. Provide actionable insights for project adjustment.	A concise 5–10 pages insight summary synthesizing key findings, significant changing areas, gaps, and emerging lessons.
Endline	Conduct endline assessment using the same baseline sample to measure progress and achievements. Integrate findings into the final evaluation instead of producing a standalone report.	A concise 5–7- pages brief highlighting key progress and standout achievements to brief British Council and the relevant team.
Post project (Ex-post model) Impact evaluation.	Six months post-closure, evaluate sustainability and impact—particularly teacher practice retention and student fluency. Apply utilization-focused design to produce evidence for policy and scale-up.	An impact evaluation report, and a policy brief for the government.

8 Mandatory Requirements / Constraints

8.1 As part of your Proposal, you must confirm that you meet the mandatory requirements / constraints, if any, as set out in the British Council's specification forming part of this RFP. Failure to comply with any mandatory requirements or constraints shall entitle the British Council to reject a Proposal.

9 Key background documents

9.1 Further relevant background documents / information may be provided to potential suppliers as an Annex to this RFP and/or by way of the issue of additional documents / links to additional information / documents. Please view list of Annexes at the end of this document.

10 Timescales

10.1 Subject to any changes notified to potential suppliers by the British Council in accordance with the Proposal Conditions, the intended timescales applicable to this Procurement Process are:

Activity	Date / time
RFP Issued to bidding suppliers	18 November 2025
Deadline for clarification questions (Clarification Deadline)	24 November 2025
British Council to respond to clarification questions	26 Nov 2025
Deadline for submission of Proposals by potential suppliers (Response Deadline)	2 December 2025
Final Decision	TBC
Contract concluded with winning supplier	TBC
Contract start date	TBC

11 Instructions for Responding

11.1 The documents that must be submitted to form your Proposal are listed at Part 2 (Submission Checklist) of Annex 2 (Supplier Proposal) to this RFP. All documents required as part of your Proposal should be submitted to moiz.khalid@britishcouncil.org / <https://tap.tcsapps.com/tap2/#/bc-supplier-registration> by the Response Deadline, as set out in the Timescales section of this RFP.

11.2 The following requirements should be complied with when submitting your Proposal in response to this RFP:

- Please ensure that you send your submission in good time to prevent issues with technology – late Proposals may be rejected by the British Council.
- Do not submit any additional supporting documentation with your Proposal except where specifically requested to do so. PDF, JPG, PPT, Word and Excel formats can be used for any

additional supporting documentation (other formats should not be used without the prior written approval of the British Council).

- All attachments/supporting documentation should be provided separately to your main Proposal document, clearly labelled and cross-referenced to the Proposal as relevant.
- If you submit a generic policy / document you must indicate the page and paragraph reference that is relevant to a particular part of your Proposal.
- Unless otherwise stated as part of this RFP or its Annexes, all Proposals should be in the format of the relevant British Council requirement with your response to that requirement inserted underneath.
- Where supporting evidence is requested as 'or equivalent' you must demonstrate such equivalence as part of your Proposal.
- Any deliberate alteration of a British Council requirement as part of your Proposal will invalidate your Proposal to that requirement and for evaluation purposes you shall be deemed not to have responded to that particular requirement.
- Responses should be concise, unambiguous, and should directly address the requirement stated.
- Your Proposal to the RFP requirements and pricing will be incorporated into the Contract, as appropriate.

12 Clarification Requests

12.1 All clarification requests should be submitted to moiz.khalid@britishcouncil.org / <https://tap.tcsapps.com/tap2/#/bc-supplier-registration> by the Clarification Deadline, as set out in the Timescales section of this RFP. The British Council is under no obligation to respond to clarification requests and will respond if the question is appropriate and received before the Clarification Deadline.

12.2 Any clarification requests should clearly reference the appropriate paragraph in the RFP documentation and, to the extent possible, should be aggregated rather than sent individually.

12.3 The British Council reserves the right to issue any clarification request made by you, and the response, to all potential suppliers unless you expressly require it to be kept confidential at the time the request is made. If the British Council considers the contents of the request not to be confidential, it will inform you and you will have the opportunity to withdraw the clarification query prior to the British Council responding to all potential suppliers.

12.4 The British Council may at any time request further information from potential suppliers to verify or clarify any aspects of their Proposal or other information they may have provided. Should you not provide supplementary information or clarifications to the British Council by any deadline notified to you, your Proposal may be rejected in full and you may be disqualified from this Procurement Process.

13 Evaluation Criteria

13.1 You will have your Proposal evaluated as set out below:

Stage 1: Proposals will be checked to ensure that they have been completed correctly and all necessary information has been provided. responses correctly completed with all relevant information being provided and all mandatory requirements as outlined in Section 8 met will proceed to Stage 2. Any Proposal not correctly completed in accordance with the requirements of this RFP and/or containing omissions may be rejected at this point. Where a Proposal is rejected at this point it will automatically be disqualified and will not be further evaluated.



Stage 2: If a bidder succeeds in passing Stages 1 of the evaluation, then it will have its Proposal evaluated in accordance with the evaluation methodology set out below.

13.2 Award Criteria – Responses from potential suppliers will be assessed to determine the most economically advantages proposal using the following criteria and weightings and will be assessed entirely on your response submitted:

Criteria	Weighting
Relevant Experience & Quality	20%
Methodology and Approach	40%
Commercial	40%

13.3 Scoring Model – Proposals will be subject to an initial review at the start of Stage 2 of the evaluation process. Any Proposals not meeting mandatory requirements or constraints (if any) will be rejected in full at this point and will not be assessed or scored further. Proposals not so rejected will be scored by an evaluation panel appointed by the British Council for all criteria other than Commercial using the following scoring model:

Points	Interpretation
10	Excellent – Overall the response demonstrates that the bidder meets all areas of the requirement and provides all of the areas evidence requested in the level of detail requested. This, therefore, is a detailed excellent response that meets all aspects of the requirement leaving no ambiguity as to whether the bidder can meet the requirement.

7	Good – Overall the response demonstrates that the bidder meets all areas of the requirement and provides all of the areas of evidence requested, but contains some trivial omissions in relation to the level of detail requested in terms of either the response or the evidence. This, therefore, is a good response that meets all aspects of the requirement with only a trivial level ambiguity due the bidders failure to provide all information at the level of detail requested.
5	Adequate – Overall the response demonstrates that the bidder meets all areas of the requirement, but not all of the areas of evidence requested have been provided. This, therefore, is an adequate response, but with some limited ambiguity as to whether the bidder can meet the requirement due to the bidder's failure to provide all of the evidence requested.
3	Poor – The response does not demonstrate that the bidder meets the requirement in one or more areas. This, therefore, is a poor response with significant ambiguity as to whether the bidder can meet the requirement due to the failure by the bidder to show that it meets one or more areas of the requirement.
0	Unacceptable – The response is non-compliant with the requirements of the RFP and/or no response has been provided.

13.4 Commercial Evaluation – Your “Overall Price” (as calculated in accordance with requirements of Annex 3 (Pricing Approach) for the goods and/or services will be evaluated by the evaluation panel for the purposes of the commercial evaluation, further information on this approach may be available in Annex 3. In the event that any prices are expressed as being subject to any pricing assumptions, qualifications or indexation not provided for by the British Council as part of the pricing approach, the British Council may reject the full Proposal at this point. The British Council may also reject any Proposal where the Overall Price for the goods and/or services is considered by the British Council to be abnormally low following the relevant processes set out under the procurement rules. A maximum offer score of 10 will be awarded to the Proposal offering the lowest “Overall Price”. Other Proposals will be awarded a mark by application of the following formula: (Lowest Overall Price/Overall Price being evaluated) x 10 (rounded to two decimal places) = commercial score.

13.5 Moderation and application of weightings – The evaluation panel appointed for this Procurement Process will meet to agree and moderate scores for each award criteria. Final scores in terms of a percentage of the overall Proposal score will be obtained by applying the relevant weighting factors set out as part of the award criteria table above. The percentage scores for each award criteria will be amalgamated to give a percentage score out of 100.

13.6 The Winning Proposal(s) - The winning Proposal shall be the Proposal scoring the highest percentage score out of 100 when applying the above evaluation methodology, which is also supported by any required verification evidence (to include, without limitation, any updated information)] obtained by the Authority relating to any self-certification or other requirements referred to at any time in this Procurement Process.

List of Annexes forming part of this RFP (issued as separate documents):

Annex 1 – Terms and Conditions of Contract

Annex 2 – Supplier Proposal

Annex 3 – Pricing Approach