

Schools Connect National Standards for School Heads Pakistan



Standards for School Heads Pakistan

1. Core purpose of school headship

School Heads are leading educational professionals in the school who keep leading of teaching and learning at the heart of their thinking and actions. Through their leadership and character, they inspire all students, staff and members of the community in order to continuously enhance learning and raise outcomes for all teachers, support staff and all students. They lead and manage their schools in what can be a complex, changing environment. Having impact is important and they seek to continuously improve their schools through the work they undertake.

School heads build capacity, collaborate and work in partnership with a wide range of people to secure the best possible learning outcomes and wellbeing of all students. Through their effective leadership they establish and maintain professional relationships and systems to find innovative solutions that support positive outcomes for all.

2. The Standards

The National Standards for School Heads is a reference document and roadmap to use to direct planning, monitoring, evaluation and review processes to identify school heads' professional development needs so they can fulfil Government requirements and their responsibilities as outlined in their job description.

To cover the role of school heads the standards consist of five key areas and each area details the knowledge, understanding and skills required to perform successfully in that key area.

3. Structure of the Framework

The structure of the framework is comprised of the following key areas:

- Leading the school into the future
- Leading and managing teaching and learning (instructional leadership)
- Leading, managing and developing staff

- Leading and managing the organisation
- Leading in the community.

Each key area consists of:

А	Knowledge and understanding
В	Skills
С	Evaluation statement – demonstration of knowledge and skills in action

4 The Levels

a) Rationale for the use of levels in Standards

The three levels allow school heads to see the sequential progress in leadership that exists in the standards – level 2 builds on level 1 and level 3 builds on levels 1 and 2. School heads can use these levels to identify their current knowledge and skills and think about how they can progress to the next level (through, for example, professional development). Using processes like self-review and peer review school heads can identify their current levels and so be clear about their strengths and areas for development and plan their development accordingly.

It is highly likely that school heads will have a variable profile – for example, be proficient in some areas of the standards, advanced in others and perhaps inexperienced in an area he or she has little experience in. It will be unusual for a school head to be at level 3 (advanced) in every single aspect of all five key areas of the standards.

b) Definition of each level

Level 1	Developing	The school head has the basic knowledge, understanding and
		skills in the key performance areas of each standard.
Level 2	Proficient	The school head demonstrates practices of knowledge,
		understanding and skills that take account of the national and
		provincial contexts and requirements.

Level 3	Advanced	The school head demonstrates practices of knowledge, understand
		and skills that take account of international perspectives and
		evidence.



The Standards

1) Leading the school into the future – Rationale

A school head focuses on developing and achieving a shared vision for the school, using the available resources to attain the defined goals. The school head shares the future plans and assigns the roles according to the core capacities of the team to ensure the quality of learning and teaching. The school head, through adaptability and openness, ensures future plans are implemented in their true spirit through a collaborative work environment. The school head

endeavours to ensure equity, promote inclusion, tackle the climate emergency and manage data. The school head strives to ensure socio-emotional learning to develop civilized and responsible citizens.

Standard	Knowledge and	Skills	Demonstrated	Level 1	Level 2	Level 3
1	Understanding		by	Developing	Proficient	Advanced
	Recent outcomes	Analyse and use research-based	Develop a framework for	Understands	Embeds the	Analyses and evaluates
	from educational	knowledge	continuous	how to access	results and	research findings
	research		improvement in	and explore	outcomes from	drawn from
			the entire system of the school	educational	national	internationally recognized
				research	educational	evidence base
					research in	
					school	
-	Prevalent global	ve insight about	Reflect through	Is aware of	Applies the	Engages with
	emerging trends	political and	teaching and	global	global emerging	global emerging trends to extend
		socio- economic	learning	emerging	trends to	their influence in
ure		values that	processes and	trends in	improve all	teaching and learning
e fut		impact the	students'	teaching and	students'	
th th		society.	learning	learning	learning	
Leading the school into the future		Support change	outcomes.		outcomes	
scho		that uplift all	Implemented			
the		students and	emerging areas in			
ding		embraces	learning e.g.			
Lead		societal needs to	blended learning,			
		achieve a	ICT, STEAM,			
		brighter future	STEM based			
			projects			
		plement the	Promote a	Knows how to	Reconciles the	Reviews the
	Provincial, National	school policies	culture of	implement	educational	educational policies in the
	and International	and evaluate	achievement for	Provincial,	policies with	light of global
	education policies	their impact	all learners that	National and	school-based	educational objectives to
			acknowledges	international	action plan and	ensure maximum
			inclusion and	education	school policy	improvements in school
			diversity, by	policies in the		

co in so Su	rrinciples of onstructing and mplementing chool vision	Work with others (team building) to develop and achieve a vision that promotes respect for diversity and inherent dignity for all students. Communicate and accomplish future plans with the team	communicating and implementing an inspiring vision and mission that are shared by all stakeholders Evaluate the impact of the implemented school policies on school policies on school's achievement and all students' outcomes Promote an inclusive culture of achievement inclusive culture of achievement for all students by communicating and implementing vision and mission that is shared by all the stakeholders	school environment	Utilizes all available resources, including engaging with all stakeholders, to implement vision	Maximizes improvements in the school culture and outcomes according to strategic vision by ensuring continuous development
	ustainable	decisions through	plans based on SDGs I.e.tree	the importance of SDGs in	school improvement	

development goals	consultation	plantation, self-	school action	framework and	improve
(SDGs)	that lead to a	hygiene,	framework and	formulates	outcomes
	sustainable	developing	raises	school-based	
	society	communities,	awareness	action plan	
		gender equity	across school	accordingly	
		etc.			
Emotional	Utilize	Create climate of	Understands	Applies	Draws on
intelligence and	emotional	trust, motivation	how to manage	principles of	emotional intelligence to
emotional	intelligence to	inquiry and	own emotions	emotional	establish strong
leadership	enhance the	openness	and is aware of	intelligence and	relationship with all stakeholders
	performance of		developing	leads from the	and creates an
	the institute /		positive	front to	environment of trust and
	school		relationship	resolve/manage	credibility
	Be cognitively		with all	issues	through emotional
	flexible, novel,		students,		leadership
	intuitive and		teachers and		
	creative,		community.		
	including				
	improvising in				
	unforeseen				
	circumstances				
Creating a positive	Employ extrinsic	Encourage staff	Knows how to	Improves	Disseminates high
school culture,	motivation to	and all students	work with	school cultures	level of support to all and
with high	achieve the	to be responsible	school staff, all	by	establishes the
expectations	desired goals.	by reflective	students and	acknowledging	environment of constructive
	Inculcate and	practices like	community to	all efforts and	feedback
	embed ethical	critical thinking	develop	establishes high	
	values and	problem- solving	institution of	expectations	
	positive attitude	and conducive	high quality	for all	
	development	environment in			
		the school for			
	Support change	better learning			
	that uplifts all	outcomes			
	students and				

	embraces	Set high		
	societal needs to	standards and		
	achieve a	work collegially		
	brighter future	to achieve them		
		Reflective		
		learners with		
		civic practices.		
		Develop /		
		improve holistic		
		school		
		environment		

2 Leading and managing teaching and learning- Rationale

Since teaching and learning are the most important activities in a school it follows logically that 'Leading and managing teaching and learning' (instructional leadership) must be a key function of headship. Whilst the school head may delegate certain tasks, it is important for him / her to retain an overview and be actively involved in this aspect of a school's life – to be seen around the school, to support and challenge teachers and to keep in touch with students' experiences.

Standard	Knowledge and	Skills	Demonstrated by	Level 1	Level 2	Level 3
2	Understanding			Developing	Proficient	Advanced
	Pedagogy and what	Lead, organise and	Keep pedagogical	Displays	Supports and	Models
	constitutes highly	manage the	practice and the	instructional	enhances	instructional
<u>ه</u>	effective teaching for all	implementation of	curriculum up-to-	leadership skills	effective	leadership and
arnir	students	the curriculum for	date, in line with		teaching-	supports all
and learning		the benefit of all	government	Encourages use of	learning	school leaders
ng ar		students, including	requirements and	research-based	activities	to be
achii		those with special/	research/	practice in		instructional
ıg te ship)		additional needs	evaluation evidence	implementation of	Supports	leaders
agir		and differently		curriculum and	teachers to use	
mar al lea		abled	Oversee the	promotes effective	and share	
and			implementation of	pedagogies	evidence	
Leading and managing teaching (instructional leadership)			effective, inclusive		informed	
Lea (ins			pedagogy and			

		curriculum for all		practices with	Institutionalize
		students, including		colleagues	s research and
		digital competence			evidence
					informed
					culture in
					school
Digital technology and	Develops and	Distribute resources	Understands the	Influences	Leads
the contribution it can	promotes a shared	effectively to	use of technology in	colleagues to	innovative use
make learning for all	understanding of	support learning,	enhancing students'	ensure positive	of digital
students and	high quality	facilitate the use of	learning and	use of digital	technologies in
organization.	teaching and	a variety of	efficiency of	technology for	teaching and
	learning through	technologies to	organizational	teaching and	learning.
	digital	support learning for	operations and	learning and	Establishes
	technology/ICT	all students	management	promoting	effective
	<u> </u>		_	better student	operation and
				outcomes	management
					systems
					, through the
					use of
					technology
Curriculum and the use	Recognize and	Ensure the	Knows and	Collaborates	Reviews and
of a variety of	promote best	curriculum is	understands the	with staff to	evaluates the
technologies to support	practice to both	planned, delivered	strategies of	effectively plan	teaching and
teaching and learning	celebrate and	and updated in a	curriculum	their lessons,	learning in the
	improve provision	way that meets the	enrichment	embedded with	classroom and
		needs of all		curriculum	gives
	Understand	students,	Plans its delivery to	enrichment and	constructive
	modifications	irrespective of	meet the needs of	digital	feedback to
	needed in physical	characteristics like	all learners and	technology	teachers to
	and learning	gender, ability and	maximise the	support	enhance the
	environment	differently abled	learning of all		students'
	without		students		learning
	compromising				outcomes
	learning outcomes				
	for ALL students				
		I		I	

there are a set of	N 4 - thurst	Decemi !	1/	Arrest	For the state
How to motivate	Motivate, support	Recognize and	Knows and	Applies	Evaluates the
teachers and improve	and challenge	praise good	understands	motivational	effectiveness
quality of teaching	teachers to improve	instructional	motivational	strategies to	of these
	teaching	practices that	strategies and their	enhance the	strategies, to
		motivate and	impact on teaching	performance of	further
		increase learner	and learning and	teachers and all	improve the
		achievement, and	performance of	students	quality of
		encourage teachers	teachers and		teaching and
		to implement these	learners		learning.
		practices			
		Develop and			
		improve the quality			
		of teaching in			
		response to			
		learning needs of all			
		students			
Data collecting,	Process, interpret	Collect, process and	Develops data	Utilizes the	Maximizes and
		-			extends
	improve practice		-	and evidence in	influence by
					-
			performance		
		students		performance	
					_
					data
		_			
improve all students'	and externally with	and experts within	data with evidence	collected for	monitoring
and teachers'	other schools	and outside the	in order to improve	holistic	and evaluation
achievements		school community	all students' and	development of	skills and
		to enhance all		school	engages
and teachers'		and outside the school community	in order to improve	holistic development of	and evaluation skills and

	students' learning	teachers'	community/ag
	and development	performance	encies to
			improve
			quality of
			instruction



3. Leading, Managing and Developing Staff- Rationale

School Heads play a considerable role in developing and influencing teaching and learning in the school by effectively leading, managing and developing all staff. The school head achieves

this by effective planning, allocating, supporting, and evaluating the work of individuals and teams and ensuring their professional improvement and celebrating their achievements. The school head must understand importance of motivation and its impact on all staff performance and explore the relationship between professional development and all student outcomes.

The school head should organize effective professional development, including school-based professional learning as this is equally likely to result in changes in staff practice and improvements in all student outcomes. To build leadership capacity across the school, the school head should distribute leadership appropriately and evaluate the impact of professional learning and development.

Standard	Knowledge and	Skills	Demonstrat	Level 1	Level 2	Level 3
3	understanding		ed by	Developi	Proficient	Advanced
				ng		
Leading, Managing and Developing Staff	Relationships between school heads' standards, performance management, continuing professional development and sustainable school improvement; Knowledge of roles / responsibilities of those working in support services	Set high expectations through effective communication Value and respect people and their work contributions; rewarding staff in a range of different ways Develop harmony, respect and tolerance amongst all staff and all students	Impact of professional developme nt opportuniti es through professional learning communitie s, self- paced courses, professional developme nt days and informed meeting after specific intervals for review, coaching and mentoring	Is aware of professio nal develop ment strategie s, learning commun ities and where to find opportu nities of self- directed courses	Improves staff through professional learning, mentoring/ coaching in accordance to professional development strategies	Demonstrates observable improvement in staff behavior, student learning outcomes and in school culture as a result of professional development

ano mo wa mo ano ma	fferent theories d strategies of staff otivation, including ays in which otivation, morale d job satisfaction ay be enhanced d sustained	Inspire, challenge, motivate and empower others and support all within the school's learning community	Demonstrat ion of motivationa I practices/st rategies, patience, empathy, compassion , respect, emotional intelligence and humility in all dealings with others and in the promotion and protection of the interests of educators and all	Knows about and understa nds relevant theories of motivati on and their utilizatio n	Applies relevant theories and strategies for motivation fairly across all staff	Disseminates strategies practically across the school
allo eva ind to g del d le sus imp	ays to plan, ocate, support and aluate the work of dividuals and teams guide effective elegation/distribute eadership for stainable school provement and evelopment	Provide a range of opportunities for, and encourage and support engagement in, the continuing professional development of people working in the school Identify and support professional needs of all staff.	students Show adaptability and responsiven ess to change and resilience and political astuteness in situations of ambiguity, adversity or opposition	Understa nds distribut ed leadershi p and its utilizatio n for sustaina ble school improve ment	Develops staff through distributed leadership to achieve sustainable improvements	Delegates authorities to staff and evaluates performances

How to improve underperformance and ability to address the issues/problems with effective feedback, mentoring and coaching	Support and evaluate the work of individuals and teams to guide and ensure improvement and celebrate achievements Develop and maintain effective procedures, practices and tools for performance management and professional development	Underperfo rmance addressed through evidence i.e. informed feedback, support and appropriate actions	Knows and understa nds effective feedback , mentorin g, coaching and perform ance cycle and how to different iate levels of teaching	Addresses teacher performance, with evidence through the performance cycle	Evaluates teachers' performance and demonstrates achievements through the performance levels
Educational technology and its role in quality of classroom instruction for all students and productivity in management functions	Further develop use of digital literacy tools required for teaching and learning and school management	Smart use of embedded digital literacy tools in school processes for productivity of staff	Aware of digital technolo gies and their role in educatio nal situation s	Utilizes the digital technology for staff development and pedagogy	Review and evaluate the use of digital technology in quality of classroom and staff management / performance

4. Leading and Managing the Organization- Rationale

The school head is responsible for leading and managing the school in a way that safeguards all students and staff and achieves an efficient, effective learning environment with high outcomes. The school head oversees the implementation of strategic and operational planning and evaluates outcomes using school self-evaluation techniques. The school head is responsible for ensuring government policies, provincial government policies and school policies are implemented effectively, managing financial issues and overseeing attendance. Ensuring the school premises provide a safe, secure environment for all students and staff is key. Administrative tasks should be delegated effectively and completed accurately, within the required timelines.

Standar d 4	Knowledge and Understandi ng	Skills	Demonstrated by	Level 1 Developing	Level 2 Proficient	Level 3 Advanced
	Organization al norms and values	Motivate, inspire and use administrative skills effectively	Organizational structure that reflects school values	Knows about the importance of norms and values	Implements and utilizes norms and values to improve school culture	Establishes strong, positive school culture by inculcating norms and values
	School related rules and regulations	Implement practices in timely and appropriate way	Reflected in school discipline and other records e.g attendance data	Comprehends rules and regulation in practice	Implements the rules and regulations to improve school environment	Influences and enhances school environment through implementation of rules and regulations
	Strategic and operational planning processes	Devise, implement and evaluate strategic and operational plans	Management of the school in a systematic way, whilst demonstrating adaptability and flexibility	Understands operational processes to plan strategies and creates a plan	Reconciles and delivers strategic plans to manage operational processes to manage the school	Evaluates strategic planning for effective school management and improvement
Leading and Managing the Organization	School self- evaluation techniques	Use school self- evaluation techniques to inform and implement school planning Oversee quality assurance by monitoring, collecting and analyzing data through, for example, lesson observations	High quality school development plan which is evidence informed, concise and carefully monitored and evaluated	Identifies school self evaluation techniques and uses to help further in developing school plan	Applies school self evaluation techniques to monitor and collect data in order to identify improvement priorities	Analyses data, disseminates outcomes and reviews school development plan to enhance the school performance

Leadership styles and how to apply appropriate style to achieve desired outcomes	Employs situational leadership along with effective communication	Effective school environment and management reflected through use of appropriate leadership style(s), collaboration and collegial practices Ensure safe management of the school and implementation of policies and procedures to create a safe, secure learning environment for all staff and all students	Is aware of leadership styles and understands how to use them appropriately	Applies the desired leadership style to improve school functionality and outcomes	Builds, shares and delegates leadership to achieve highly effective outcomes
Clear cut objectives and outcomes of different academic and administrati ve tasks	Make decisions in a timely, effective way and based on evidence	School's purpose, goals and plans are communicated and implemented and evaluated	Understands and develops academic and administrative objectives to achieve tasks	Improves and applies academic and administrative tasks to achieve better outcomes	Reviews and evaluates tasks and effectively delegates those for school development
Effective communicati on skills	Use communication & collaborative skills to enhance the organization's effectiveness Resolve conflicts and create a school culture to minimize conflict	Engage in dialogue and reconciliation to resolve conflicts and disputes Liaise with authorities (e.g. government, provincial officials) and community	Uses effective communication skills appropriate for the school environment	Successfully applies communication skills for conflict management	Influences school environment to ensure sustainable development
Available human, financial and physical resources	Follow procedure for effective equitable allocation, including financial provision to all students	Applied effective financial planning strategies to achieve quality through efficient use of aligned resources according to needs and priorities of the school.	Understands how to optimise and use financial and physical resources	Utilizes financial and physical resources efficiently and effectively for school development	Maximizes improvements by very effective utilization of all resources and the benefit of all students

5. Leading in the Community- Rationale

The school head is responsible for working with the community and its key stakeholders to both

enhance opportunities in the school and support community activities. He or she should have leadership ability to engage with the community to share responsibilities, motivate stake holders and develop the required resources for working together (through, for example, Parents' Teachers Council). The community is a learning opportunity and can support the development of the school. The school head should also engage with parents regarding their children's assessments results and learning outcomes and encourage parents to engage in school-based projects to support their children's progress.

Standard	Knowledge and	Skills	Demonstrated	Level 1	Level 2	Level 3
5	understanding		by	Developing	Proficient	Advanced
	Norms, values,	Communicate	The desired	Possesses a	Promotes	Meets community
	culture	effectively and	outcomes	thorough	established	expectations
	and	convincingly	achieved by the	knowledge of	beliefs, norms and	through high
	expectations of	with different	school with the	norms, values	values through	achievements and
	the community	community	help of the	and	practices	reflects values in the
		audiences	community	expectations	(modelling, co-	professional ethos
				of the	curricular	of the school
				community	activities, lectures)	
	Capacity of the	Motivate and	Work with the	Understands	Plans and	Achieves the
Ϊţ	community to	inspire the	School's	the	conducts effective	enrolment and
unu	engage with the	community to	Councils to	importance of	meetings with	retention targets
Leading in the community	school e.g.,	engage with	promote	periodical	community	
n the	Parent Teachers	the school and	community links	meetings with	members and	Conducts career
ing ir	Council, School	all its students		parents,	keeps accurate	counselling sessions
eadi	Management			school	records	in the school
_	Councils			councils and		
				local		
				dignitaries		
				and organises		
				accordingly		
	Needs/expectati	Manage time	Engage with the	Identifies and	Builds	Improves
	ons of the	effectively to	community to	prioritizes the	collaboration with	infrastructure with
	institution /	ensure balance	promote	school	the society to	the provision of
		between	understanding	expectations	enhance	missing facilities

I	school from	school focus	of the school's	development of
	society	and	vision and	the school
		community	future priorities	
		focus	Develop the	
			institution in	
			line with the	
			vision	

			and futuristic			
			approaches.			
		Develop	Take	Develops	Improves	Minimises
		collaborati	account of	approaches in	infrastructur	school
		ve	community	response to	e, student	dropouts
		relationshi	expectations	the	enrolment,	
		ps and	and needs	community's	retention.	Achieves
		partnershi	and	expectations	Achieves	better
		ps with	respond.		provision of	academic
		other	positively to		missing	results.
		agencies	them		facilities for	
		in the			the	
		communit			enhanceme	
		У			nt in	
					learning	
					outcomes	
2	The presence and	Use	Maintain	Identifies and		Leads
nni	work of other	effective	structures	collaborates	Designs	and
E	relevant	communic	for effective	with local	and	evaluates
ပိ	agencies in the	ation and	liaison and	bodies, govt.	implements	the impact
Leading in the Community	community,	collaborati	consultation	Reps, NGOs,	planned	of change
ig in	including those	on skills to		health,	visits of	brought
adin	supporting the	engage		nutrition,	relevant	about by
Lei					agencies	the

needs of all	with range		department,	for the	collaborati
students	of groups		security	benefit of	on with
			agencies etc.	students	relevant
					agencies
Motivation	Use range	Engage with	Gives parents	Draws on	Motivates
strategies for the	of	community	prestige	the parents	communit
parents, for instance	communic	to ensure	through	input for the	y to
inviting them as	ation	the	discussing	better	commit to
guest speaker <mark>s</mark> , to	methods	availability of	different	performanc	working
share their success	to link with	community	student-	e of the	with all
stories with all	the	members/le	based topics	school and	students
students in career	communit	aders by all	and use their	guidance/co	to
counselling and	у	means.	expertise to	unselling of	improve
community			achieve better	all students.	learning
programs for			outcomes.		outcomes
parents and their					
children.					Builds
					trust of
					parents in
					school
Existing issues and	Has	Conduct co-	Understands	Formulates	Dissemi
potential trends that	awarenes	curricular	and identifies	the plans	nates
might influence the	s and	activities	the existing	for the	awaren
school community in	sensitizati	and share	issues and	effective	ess to
the future	on to	record of	potential	engagemen	the
	campaign	periodical	trends of the	t with the	wider
	s by	awareness	community	community	school
	effective	with		to address	commu
	planning	community		existing	nity -
		in meetings		issues	seminar
					S,

	learning walks and student led campai gns - to reduce
	and student led campai gns - to reduce
	student led campai gns - to reduce
	led campai gns - to reduce
	campai gns - to reduce
	gns - to reduce
	reduce
	the
	impact
	of .
	negativ
	e
	prevaili
	ng
	trends
Distribution of Ident Share Is aware of the Plans and	Shares
responsibilities ify school benefits of acts to	the
expected from the influe respon distributing improve the	leadership
community stake ntial sibilitie responsibilities schools'	with the
holders. resp s with to the stake performanc	stakehold
onsib the holders. e through	ers to
le commu active	improve
indivi nity to engagemen	the
duals ensure t of	institution.
and their stakeholder	
motiv support for s	
ate school	
them improvement	
throu	
gh	
cons	
ultati	

Understanding ofEstablishMaintainUnderstandshow to build linksa cultureregularand respectswith parents towherecontact withthe diversity inmaximiseteacherscommunitythe society	Communic	Addresse
with parents to where contact with the diversity in		Addresse
	ates	s all
maximise teachers community the society	effectively	students'
	with	issues
attendance of all work with groups, and	parents	regarding
students, so they parents to demonstratin establishes a	and the	education,
can support their support g. link with all	community	health,
own children's their sensitivity stake holders.	through	and
education children's and self-	feedback	personalit
learning awareness	proformas,	у
to	comment	developm
differing	boxes and	ent
needs	visitors'	
	registers	

Co constructed by Pakistan task group and International British Council consultants; Jane Doughty and Jane English.

