



## Corporate English Solutions



Reach your organisation's goals with customised English language courses, professional communication skills programmes and assessment from the British Council



# Corporate English Solutions



About Us



Professional Skills





# About us

Founded in 1934, we are passionate about excellence and innovation in teaching and assessment and helping people reach their potential.

Every year we train over 400,000 learners across 47 countries in our centres and connect with a further 80 million online. We combine this with a world-leading reputation in assessment and deliver assessment to over 2 million people a year.

We work with leading businesses, institutions and governments worldwide to deliver scalable, engaging and impactful solutions that help your people communicate with the world



## Global and Scalable

We train 400,000 people a year, across 47 countries in our centres and 80 million online.



## Relevant and Engaging

We offer a wide range of modular courses, that provide pathways to specific learning goals.



## Impactful

World-leading assessments help you evaluate training impact and ROI.





# How we work with you



We work with you to understand your people, goals, and pain points and accurately identify learning needs and set goals in line with your organisation's objectives.

We'll help you design a programme to achieve these goals, from a wide range of content and delivery options or by building a customised course.

We'll deliver your course with experienced, qualified trainers - face-to-face, blended or online.

Using assessments, dashboards and reports to track your employees' performance, we will help you report on individual progress, training impact and ROI.





## Professional Skills

Our wide range of modules will help increase workforce capability, improve internal and external relationships and enhance the image and reputation of your organisation.

Our experienced learning and development specialists work in partnership with you to ensure solutions address participants', teams' and organisations' specific performance gaps.

Select from standard or tailored programmes, online or face-to-face, delivered by our network of Internationally qualified trainers.

Spoken Communication  
Skills

Written Communication  
Skills

# About us

Our Professional Skills Courses help your teams improve their spoken and written communication skills at work so your organisation can communicate with the world in the world's business language.

## Our courses

- A range of customisable modules focused on Spoken and Written Communication Skills for work
- Online or face-to-face delivery options available worldwide through our global delivery network

## Our service

- Dedicated client management teams to support you throughout.
- British Council accredited trainers.
- Action plans and post-course support to reinforce continued skills development.

## What to expect



**Customisable and engaging** courses that improve speaking, listening, reading and writing.



**Qualified, experienced trainers**, many of whom have held leadership roles in the public and private sector.



**Flexible delivery**, including full-day workshops, part-time courses and 1-2-1 management coaching.



**Online or face-to-face** options, for global coverage and sustainable delivery.



**Assessment and evaluation** tools integrated into all workshop courses





# Spoken Communication Skills

Our interactive and engaging spoken communication skills courses help participants gain confidence in a supportive, motivating environment.

Your teams will work towards success in a range of face to face and online scenarios that help build stronger relationships and enhance reputation.



## Spoken Communication Courses

- Communicating with Executive Presence
- Conflict Handling Skills
- Consultative Selling Skills
- Customer Service Skills
- Effective Meeting Skills
- Intercultural Communication Skills
- Interpersonal Communication Skills
- Negotiation Skills
- Networking and Relationship-building
- Positive Influencing Skills
- Presentation Skills
- Public Speaking Skills
- Time and Stress Management Skills
- Stakeholder Engagement
- Working with EQ



# Written Communication Skills

Our modular written communication workshops develop modern and professional writing skills for the workplace.

These practical courses help improve clarity and collaboration within your teams and enhance productivity and professional image.



## Written Communication Courses

- Business Writing Skills
- Advanced Business Writing Skills
- Email Writing Skills 1
- Email Writing Skills 2
- Grammar Skills for Business Writing
- Minute Writing Skills
- Proofreading Skills
- Report Writing Skills



## What our partners say



*“The course uses examples from our workplace which made it more relatable. The instructor gave suggestions on how our current reports can be improved for readability”*

**DBS Bank (Reports That Work)**



*“This will help me to communicate better with others and as a result, I will get people reacting in a better way. It will help me make an impact that improves the quality of work or even improve the lives and attitudes of people around me.*

**Standard Chartered Bank (Positive Influencing Skills)**



*“I had a really great time. It was both enjoyable and very informative. I could see marked improvement in my presentation skills and the notes provided were very helpful.”*

**Oxford Economics (Successful Presentations)**





# Contact Us



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Book a free consultation  
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